

## Fort Hill Natural Gas Authority

The corporate office of Fort Hill Natural Gas Authority is located in Easley, South Carolina. Fort Hill takes great pride in serving the municipalities and outlying areas of Oconee, Pickens and portions of Anderson Counties with clean and dependable natural gas and quality appliances.

### The Challenge

With offices in Williamston, Seneca and Easley, South Carolina, Fort Hill Natural Gas had a real challenge before them when it came to developing a corporate web site. Starting from ground zero, they came to Innoprise to help them establish a professional presence on the Internet with a working, scalable web site. Fort Hill Natural Gas had plans to deploy a web site to offer their customers the ability to view account information on their web site, along with an option to make online bill payments. In addition, the web site would feature a line of natural gas appliances that Fort Hill sells, installs, and supports.

### The Solution

Innoprise worked closely with Fort Hill to design a web page based on their corporate branding objectives.

The web site goals for Fort Hill Natural Gas Authority were to:

- Communicate corporate image
- Allow customers to view bills and make payments on the web
- Provide customers with a tool to contact customer service, access service offering brochures and learn about new services by visiting the online show room
- Provide natural gas appliance information online

“Our customers can pay their bills online anytime, display usage history over a twelve month period and view previous bills. Innoprise’s Electronic Bill Payment solution has enabled us to extend services to our customers that will reduce our costs.”

Keith Burgess  
MIS Manager  
Fort Hill Natural Gas Authority

